

The World Bank

INTERNATIONAL BANK FOR RECONSTRUCTION AND DEVELOPMENT
INTERNATIONAL DEVELOPMENT ASSOCIATION

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April 19, 2008

Mr. Md. Farooque Ali
Senior Site Engineer
MYK Laticrete Pvt. Ltd.
C-81 Okhla Industrial Area, Ph 1
New Delhi 110020

Dear Mr. Ali,

Subj: Appreciation for use of Laticrete Products

I am writing to record my appreciation for the quality and performance of the Laticrete products that I have used over the past two years at my residences under your guidance.

These products have included Laticrete 290, 333, SP-100 epoxy grout, 9237 waterproofing, Laticrete 600 unsanded grout, and 1776 Admix.

Not only have I found these products to be of high quality, but I have much appreciated the training and fine technical guidance that you have provided our applicators whenever needed so that they have been able to use the Laticrete products well.

With thanks,

Sincerely,



Shekhar Shah
Regional Economic Adviser
South Asia